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Certificate no: UC-e80d9a03-04b5-4d70-9222-0f1f42c94d44

Certificate url: ude.my/UC-e80d9a03-04b5-4d70-9222-0f1f42c94d44

Reference Number: 0004

CERTIFICATE OF COMPLETION

IT service operations and Service Desk management

Instructors **Danil Dintsis**

Monica Singh

Date **Sept. 7, 2026**

Length **3 total hours**