udemy

Certificate no: UC-e2ca189c-0194-415a-b9c8-394df6ec90ac
Certificate url: ude.my/UC-e2ca189c-0194-415a-b9c8-394df6ec90ac
Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Service: Journey Mapping, CRM & Customer Retention

Instructors **Valentine Ifenna Okolo**

Jessica

Date **14 Jul 2026**
Length **2.5 total hours**