



Certificate no: UC-d6b0e7a0-cd66-410d-9f37-57ea9eaf85b5

Certificate url: ude.my/UC-d6b0e7a0-cd66-410d-9f37-57ea9eaf85b5

Reference Number: 0004

CERTIFICATE OF COMPLETION

Professional Training for Managing Upset Customers

Instructors **ICMI LEARNING**

Lerato Mosotho

Date **May 20, 2024**

Length **1.5 total hours**