



Certificate no: UC-d59eb964-1665-42df-b021-19d3df3c6eb1

Certificate url: ude.my/UC-d59eb964-1665-42df-b021-19d3df3c6eb1

Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Experience Journey Mapping

Instructors **Dr Osman Khan**

Ивелина Савчова

Date **Feb. 15, 2022**

Length **1 total hour**