



Certificate no: UC-d3d7d727-5dd4-44ae-9f5f-a6c2a9c2e750

Certificate url: ude.my/UC-d3d7d727-5dd4-44ae-9f5f-a6c2a9c2e750

Reference Number: 0004

CERTIFICATE OF COMPLETION

Master Ticketing System & Help Desk Fundamentals

Instructors **Robert Hean**

Duncar Wallas Rosario Santos

Date **Feb. 21, 2025**

Length **2.5 total hours**