



Certificate no: UC-cc20f1dc-6b93-41f6-ad19-8c02a6190b3e  
Certificate url: [ude.my/UC-cc20f1dc-6b93-41f6-ad19-8c02a6190b3e](https://ude.my/UC-cc20f1dc-6b93-41f6-ad19-8c02a6190b3e)  
Reference Number: 0004

CERTIFICATE OF COMPLETION

# Leadership, Business Process Improvement, & Process Mapping!

Instructors **Ben Wann**

**Keerti Bhat**

Date **July 9, 2026**

Length **3.5 total hours**