



Certificate no: UC-bd142a72-6a3c-4b31-b007-72712146c690

Certificate url: ude.my/UC-bd142a72-6a3c-4b31-b007-72712146c690

Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Service with AI

Instructors **Irlon Terblanche, Peter Alkema**

Callistus Chigozie Emeotu

Date **Aug. 8, 2026**

Length **5.5 total hours**