



Certificate no: UC-ba64ff6d-5f9e-4d4f-a831-b86fb2973a51

Certificate url: ude.my/UC-ba64ff6d-5f9e-4d4f-a831-b86fb2973a51

Reference Number: 0004

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Introduction to Service Management with ITIL 4

Instructors **Jason Dion • 1 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Hassan Mustafa Mustafa

Date **April 15, 2023**

Length **2 total hours**