



Certificate no: UC-b88711a3-2483-41cf-ac05-817632f67f0e

Certificate url: ude.my/UC-b88711a3-2483-41cf-ac05-817632f67f0e

Reference Number: 0004

CERTIFICATE OF COMPLETION

Conflict Management and Problem-Solving in Customer Service

Instructors **Viktoriya Kurganska**

Lerato Mosotho

Date **July 5, 2024**

Length **3 total hours**