



Certificate no: UC-b4e8b589-4e17-4a3f-8e40-345bdb3b11cc

Certificate url: ude.my/UC-b4e8b589-4e17-4a3f-8e40-345bdb3b11cc

Reference Number: 0004

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Introduction to Service Management with ITIL 4

Instructors **Jason Dion • 1.8 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Francisco Cruz Ordaz Salazar

Date **July 5, 2024**

Length **2 total hours**