



Certificate no: UC-a1689454-a67c-41b8-b7cb-88382ae9736e
Certificate url: ude.my/UC-a1689454-a67c-41b8-b7cb-88382ae9736e
Reference Number: 0004

CERTIFICATE OF COMPLETION

Business Communication Skills: Managing Difficult Customers

Instructors **Viktoriya Maya**

Aayush Goyal

Date **Sept. 13, 2022**

Length **3 total hours**