



Certificate no: UC-8cc35e4a-8d82-4ec3-a372-a8da70b71b85

Certificate url: [ude.my/UC-8cc35e4a-8d82-4ec3-a372-a8da70b71b85](https://ude.my/UC-8cc35e4a-8d82-4ec3-a372-a8da70b71b85)

Reference Number: 0004

CERTIFICATE OF COMPLETION

# Omnichannel Customer Experience Management (CX)

Instructors **Dana Mando**

**Mohammad Rieza Rakhman**

Date **Nov. 18, 2023**

Length **3 total hours**