



Certificate no: UC-8acac291-8b3c-46c0-8165-f6b7452be73c

Certificate url: ude.my/UC-8acac291-8b3c-46c0-8165-f6b7452be73c

Reference Number: 0004

CERTIFICATE OF COMPLETION

IT service operations and Service Desk management

Instructors **Danil Dintsis**

Joseph Quinivista

Date **July 29, 2025**

Length **2.5 total hours**