



Certificate no: UC-80fce872-b238-48ae-8c98-55c77bdcef80  
Certificate url: [ude.my/UC-80fce872-b238-48ae-8c98-55c77bdcef80](https://ude.my/UC-80fce872-b238-48ae-8c98-55c77bdcef80)  
Reference Number: 0004

CERTIFICATE OF COMPLETION

# CRM: Customer Relationship Management

Instructors **Expert Academy, Lahcen Bouya**

**Andrea Maria Giacomini**

Date **April 19, 2024**  
Length **1.5 total hours**