



Certificate no: UC-7eab4ed0-1721-4ac9-8aa8-08b8bb93c723

Certificate url: ude.my/UC-7eab4ed0-1721-4ac9-8aa8-08b8bb93c723

Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Experience Management Blueprint

Instructors **Janne Ohtonen, PhD**

Dawid Jarzynka

Date **March 24, 2022**

Length **5 total hours**