



Certificate no: UC-6ebbf9d5-6a30-4560-8b54-cd43eeaa28d9  
Certificate url: [ude.my/UC-6ebbf9d5-6a30-4560-8b54-cd43eeaa28d9](https://ude.my/UC-6ebbf9d5-6a30-4560-8b54-cd43eeaa28d9)  
Reference Number: 0004

CERTIFICATE OF COMPLETION

# Leadership, Business Process Improvement, & Process Mapping!

Instructors **Ben Wann, Rebecca McWilliams**

## Yugosmita Mitra

Date **March 5, 2023**

Length **6 total hours**