

# *Certificate of Completion*

*This is to certify that **Ayush Verma** successfully  
completed 3.5 total hours of **ISO/IEC 20000-1.**  
**Service Management System** online course on July  
4, 2021*

*Cristian Lupa*

Cristian Lupa, Instructor

&



Certificate no: UC-4976aa6a-b079-4c94-9170-766754936e71  
Certificate url: [ude.my/UC-4976aa6a-b079-4c94-9170-766754936e71](https://ude.my/UC-4976aa6a-b079-4c94-9170-766754936e71)  
Version 3

#BeAble