



Certificate no: UC-36d71403-fe17-435a-aa51-e07fa72d5072

Certificate url: ude.my/UC-36d71403-fe17-435a-aa51-e07fa72d5072

Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Experience with Generative AI: Advanced CX with AI

Instructors **Andrii Piatakha**

Monica Carta

Date **July 9, 2025**

Length **4 total hours**