



Certificate no: UC-2e3354a8-ea17-4f5f-b493-cb8e4448bf8c

Certificate url: ude.my/UC-2e3354a8-ea17-4f5f-b493-cb8e4448bf8c

Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Service Training: Dealing with Difficult Customers

Instructors **Gustavo Escobar Henríquez**

Leticia Anahi Manzano Gomez

Date **Nov. 22, 2024**

Length **1.5 total hours**