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Certificate no: UC-235f662c-400e-4433-b167-a2b38cfd46c5
Certificate url: ude.my/UC-235f662c-400e-4433-b167-a2b38cfd46c5
Reference Number: 0004

CERTIFICATE OF COMPLETION

Customer Service Training: Empathy and Active Listening

Instructors **Viktoriya Kurganska**

Rida Fatima

Date **Jan. 31, 2025**
Length **1 total hour**