



Certificate no: UC-21c2a60e-7155-4960-b85e-12c53287874f

Certificate url: ude.my/UC-21c2a60e-7155-4960-b85e-12c53287874f

Reference Number: 0004

CERTIFICATE OF COMPLETION

IT Service Management: Gestão de serviços de TI (ITSM/GSTI)

Instructors **George de Almeida Menezes**

Igor Nhabinde

Date **June 4, 2024**

Length **6 total hours**