



Certificate no: UC-178e63b9-2dd8-42e1-b41d-3517b9377c98

Certificate url: ude.my/UC-178e63b9-2dd8-42e1-b41d-3517b9377c98

Reference Number: 0004

CERTIFICATE OF COMPLETION

ServiceNow ITSM Processes

Instructors **Catalin Popa**

Gerard Lusho Pe

Date **Oct. 13, 2023**

Length **2 total hours**